

JERRY BARBIN

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Results oriented leader with comprehensive business and technical background

SUMMARY OF QUALIFICATIONS

History of bridging IS and IT to enhance business value. Expertise in network analysis, design, implementation, and support. Very strong Avaya voice skills in VoIP and traditional PBX environments. Earned multiple degrees in business and technology fields of study. Outstanding interpersonal, training, and presentation skills.

TECHNICAL EXPERTISE

<i>Software:</i>	MS Office, Open Office, Coral, Modular Messaging, McAfee, and Norton
<i>Telephony & Networking:</i>	HP Openview, Avaya Integrated Management, Cisco Works, Avaya QIP, Avaya Call Management System, Avaya e-CAS, LAN Desk, and SA Service Desk
<i>Operating Systems:</i>	MS Windows 9x/2000, XP, Linux RedHat, Mandriva, Suse, FreeBSD, Unix, SCO, and HP-UX
<i>Hardware:</i>	Avaya S8710, S8300, G3R, Audix, MMA, Cisco routers 7200, 2651, switches 3550, 4006 HP Servers, NetApp NAS systems, Libert, and APC UPS systems
<i>Tools:</i>	Tacacs, Secure CRT, and Interwise
<i>Protocols:</i>	TCP/IP, OSPF, RIP, MPLS, FTP, and TFTP
<i>Databases:</i>	SQL and MySQL
<i>Certifications:</i>	A+ and Network +

PROFESSIONAL EXPERIENCE

XERXES GROUP, INC.

1/2001 – Present

Network Administrator

- Design, implement, and support corporate network data systems, specifically Cisco routers and switches in nationwide network and multi-state Avaya VoIP systems.
- Train junior network administrators on voice systems.

Accomplishments

- Linked 40+ sites spanning 16 states using IP-based telephony.
- Oversaw \$3 million high speed corporate IP back-bone project that enabled regional call management and included call center applications, voice mail, call accounting, and fax messaging applications.
- Supported entire Avaya project line from key systems to S8710 media servers, and wide variety of applications from 20-person remote offices to 5,000 person corporate systems.

WOLF SOLUTIONS

8/2000 – 12/2000

Network Hardware Technician

- Supported airline voice and data systems, including desktop support for airline booking agents and call flow administration for airline call center.
- Using airport systems, linked remote counters to central located servers.

EDUCATION

UNIVERSITY OF PHOENIX

Master of Science: Information Systems Management, 1/2006

Bachelor of Science: Business Management, 6/2004